

# Return Merchandise Authorization Form



1000 Seville Road  
Wadsworth, OH 44281  
USA

P: 1.800.924.5172  
F: 330.331.2022  
W: www.ecstuning.com

Please fill out the form **COMPLETELY** and include a printed copy with your return. The RMA# **MUST** appear on the outside of the package where it is visible, and the form must included or the package will be refused by the returns department and returned to the sender's address.

## PLEASE RETURN YOUR PACKAGE TO

ECS Tuning  
1000 Seville Road  
Wadsworth, OH 44281

**ALL PARTS MUST BE  
RETURNED IN THE  
ORIGINAL MANUFACTURER'S  
PACKAGING**

Order Number: \_\_\_\_\_

RMA: \_\_\_\_\_

Reason for the return: (Please select one)

Warranty/Defective Product

\*VIN#: \_\_\_\_\_ \*Mileage Before Install: \_\_\_\_\_ \*Mileage After Removal: \_\_\_\_\_

(Customer must provide shop install invoices including a diagnosis from a reputable repair facility for any Genuine Parts warranty return.)

**\*VIN + mileage is required for the warranty return or exchange of any Genuine OEM Parts.**

- Wrong Part Ordered
- Wrong Item Sent
- No Longer Needed
- Damaged Product
- Core (Must be returned in original manufacturer's packaging.)
- Other \_\_\_\_\_

**ECS TUNING WILL ONLY ACCEPT UNUSED  
PARTS UNLESS DEFECTIVE, DAMAGED OR UNDER WARRANTY.**

If you would like to modify the method of return that was arranged with your customer service representative, please contact that person regarding the changes you would like to have made.

- International returns must be shipped using a prepaid shipping method to cover the cost of duties & brokerage.
- You are responsible for making sure that your return is safely packaged. If your return is damaged in transit to ECS Tuning, it will be refused upon delivery.

We will process your return as quickly as possible. Thank you for choosing ECS Tuning for your Performance, Aftermarket and OEM parts source.

Customer Signature \_\_\_\_\_

Date \_\_\_\_\_